Helpdesk registration

For PMC AutoDCR helpdesk registration, please proceed with following steps.

1) Go to home page – Click on 'Helpdesk'.



2) You can see below page – proceed for registration by clicking on 'Register'.

PMC AutoDCR HELPDESK	DCR HELPDESK			
🗅 Tickets 🛛 🛢 Knowledge base 🛛 🕍 Reports		+ New ticket Q search (or ticket ID)		
	PMC AutoDCR HELPDESK			
	Login			
	Username or Email Password			
	Login			
	remember me Forgot your password? Register			

3) Once click on 'register' you can able to see blow details page fill all the details and click on register.

← → C ▲ Not secure autodcr.pmc.gov.in:8081/User/Re	egister		©7	*	Finish update
	Register				
	* Username:				
	* Email:				
	* Password:				
	* Confirm password:				
	First name:				
	Last name:				
	Phone number:				
	Location:				
	Language:	(default) 🗸			
	5Q3UGE	* Enter the code shown:			
		Register			

4) By using Username & Password sign in on helpdesk page and proceed to generate ticket.

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PMC AutoDCR HELPDESK			SIGN IN
Knowledge base			
F	PMC AutoDCR HELPDESK		
	Login		
	JE-SanjayShinde		
	Login		
	remember me Forgot your password? Register		

5) Click on 'New Ticket' to generate ticket.

← → C ▲ Not secure autodcr.	.pmc.gov.in:8081/default.aspx	★ 😩 Finish update
PMC AutoDCR	HELPDESK	Recently viewed tickets + 🌢 JE-SanjayShinde Los out
Tickets Knowledge base Unclosed All (including closed)		+ New ticket Q search (or ticket ID)
cheosed in (neoding cosed)		
Ticket categories	This page shows a list of tickets you're allowed to see in the current view. Currently no tickets were found or you do not have enough	n permissions. You can try submitting a new ticket.
All categories 0		
SORT BY Updated V Select columns to display		

6) Enter all necessary details for your issue with relevant document attachment. (Describe you issue in details)

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	C Ticke	ets 🖉 Knowledge base 🔍 Search.	(or ticke	(ID)	
	New tic	ket			
	Subject Subje	a			
	BI				
	Comm	nencement V priority - Normal V	[∕% atta	ch a file
	* BC	Challan No Challan No			
	Subm	nit.			